



November 29, 2023

PRECAUTIONARY BOIL WATER NOTICE
MEXICO BEACH WATER SYSTEM, PWS# 10304067

TO: CUSTOMERS OF MEXICO BEACH PUBLIC UTILITIES

DUE TO REPAIRS MADE TO THE WATER LINE THAT SERVES MEXICO BEACH FROM BAY COUNTY, THE CITY OF MEXICO BEACH UTILITY DEPARTMENT IS ISSUING A PRECAUTIONARY BOIL WATER NOTICE TO ALL CUSTOMERS.

What should I do?

AS A PRECAUTION, WE ADVISE THAT ALL WATER USED FOR DRINKING, COOKING, MAKING ICE, BRUSHING TEETH, OR WASHING DISHES BE BOILED. A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED. RESIDENTS ARE ALSO ADVISED TO TAKE PRECAUTIONS WHEN BATHING, ESPECIALLY IMMUNOCOMPROMISED INDIVIDUALS, INFANTS, OR THE ELDERLY.

What happened? What is being done?

A LOSS IN SYSTEM PRESSURE COULD CAUSE BACKSIPHONAGE OF CONTAMINANTS, SUCH AS E. COLI BACTERIA, INTO THE WATER SYSTEM. WATER CONTAINING E. COLI BACTERIA CAN BE CONSIDERED SAFE FOR DRINKING AND COOKING AFTER VIGOROUSLY BOILING THE WATER. DISEASE SYMPTOMS CAUSED BY THESE BACTERIA MAY INCLUDE DIARRHEA, CRAMPS, NAUSEA, AND POSSIBLY JAUNDICE, AND ANY ASSOCIATED HEADACHE AND FATIGUE. EPA HAS SET AN ENFORCEABLE DRINKING WATER STANDARD FOR E. COLI TO REDUCE THE RISK OF THESE ADVERSE HEALTH EFFECTS. UNDER THIS STANDARD ALL DRINKING WATER MUST BE FREE OF THESE BACTERIA.

THE WORK ON THE LINE WAS PERFORMED TUESDAY NIGHT 11/28/23 AND SAMPLES WERE TAKEN WEDNESDAY 11/29/23 IN THE MORNING. UNFORTUNATELY, THE SAMPLES MUST INCUBATE FOR 24 HOURS. OUR FEAR IS IF WE DIDN'T REFILL THE TANK LEVEL PRIOR TO THE BACTI SAMPLES INCUBATION, WE WOULD RISK THE WATER SUPPLY DROPPING TO A CRITICAL LEVEL. SO, TO ASSURE THAT OUR CUSTOMERS WILL HAVE WATER, WE ARE ISSUING THIS PRECAUTIONARY BOIL WATER NOTICE.

AS SOON AS THE SAMPLES CLEAR WE WILL NOTIFY OUR CUSTOMERS.

IF YOU HAVE ANY QUESTIONS YOU MAY CONTACT: GLENN DAVIS AT 850-227-4748 OR GARRETT GARLAND AT 850-247-3001.

GLENN DAVIS
UTILITY DIRECTOR
850-227-4748